Chapter 2,

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Analytical Framework & Tools

Objectives

After reading this chapter you will be able to:

- Understand various Tools necessary to formulate successful strategy.
- Creating Blue Oceans-the need of hour.
- What is value curve
- The importance of 'Focus',' Divergence', and Compelling Tagline in a Strategy

Introduction

- It took almost a decade to develop a set of analytical tools & framework which may help formulate and finally execute the blue ocean strategy.
- The five tools ,say forces for analyzing red ocean conditions and three generic strategies were focused towards tackling the blue ocean.

Introduction

- What is the Blue Ocean?
- High profit growth at low risk
- Industries not in existence today
- Untapped market demand
- Unknown market space

- Through careful study on certain companies it is possible to develop practical methodology in pursuit of creating blue oceans.
- This made successful in applying and testing such tools.
- Let us study the case of American Wine Industry

American Wine Industry









- American Wine Industry
- 3rd largest in world: worth \$20 billion
- Californian makes 66% the rest is from Italy, France, Spain, Chile, Argentina, Australia
- Exploding number of new wines new vineyards in Oregon, Washington, New York
- <u>Customer base stagnant</u>





• 31st in the world in per capita consumption!

- American Wine Industry
- Top 8 producers had 75% of the market; 1600 had the remaining 25%
- \$ millions spent in marketing Titanic battles intense competition
- Sever price pressure
- The dominant growth strategy was towards premium wines – more complexity, better image, more prestigious vineyards, number of medals won at wine festivals.

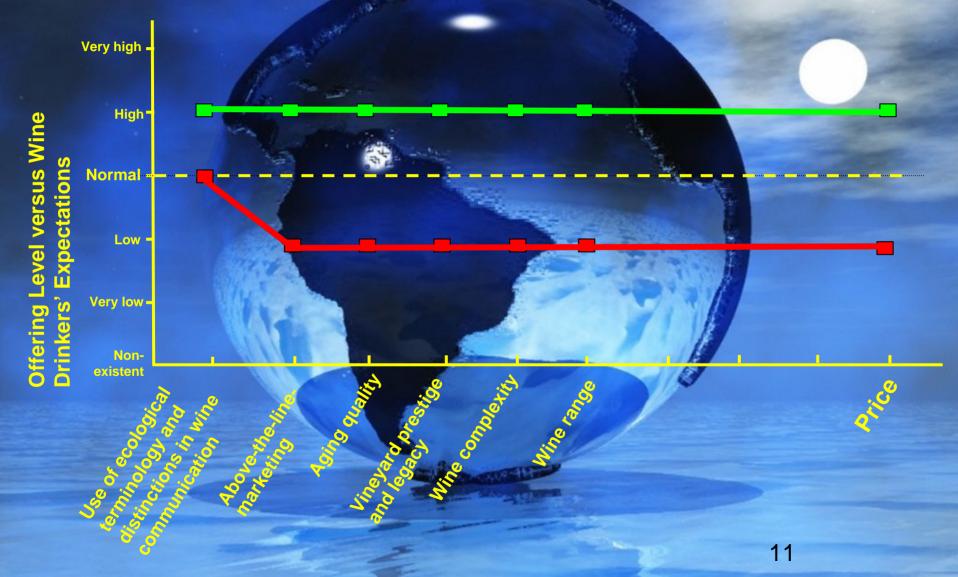
Strategy Canvas

- The strategy canvas is an action oriented and diagnostic framework towards building up a compelling blue ocean strategy.
- This will facilitate in understanding certain levels in understanding certain levels of competition

Strategy Canvas

- There are seven principle factors affecting the US wine industry.
- Price of Each bottle of wine.
- Projection of consumer awareness.
- Aging quality of wine
- The prestige of a wine's wine yard and sophistication.
- The taste ,complexity , and sophistication.

Premium and Budget Wines



Strategy Canvas

- To bring a company on a firm growth and profit line.
- It is a fact that the customers can hardly imagine the existence of a non existing market space.
- To pursue both cost and value we have to choose between cost leadership & differentiation.

The Four Action Framework

- In search of an alternative Casella Wines ,an Australian Winery came forward with a novel idea of mixing up fun with non traditional wine which is within reach of common man.
- Casella Wines made a blue ocean out of this central point as a special strategy

The Four Action Framework

- Gives glimpses on the trade off between differentiation & low cost.
- The outcome is creation of new curve pointing towards four key questions challenging the industries strategy
- Eliminate
- Reduce
- Create
- Raise

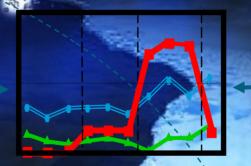
Four Actions to create a Blue Ocean

Raise

What factors should be raised *well* beyond the industry standard?

Eliminate

What factors should be eliminated that the industry has taken for granted?



Reduce

What factors should be reduced *well* below the industry standard?

Create

What factors should be created that the industry has never offered?

The Four Action Framework

- The first question is about elimination of certain factors which were outdated in the competitive field.
- Next comes the question of overdesign.
- The third is about making compromise with such of the factors that simply gives promise to the customer & have to be moderated.
- The fourth step is of creating new factors which help to create new sources.

The Four Action Framework

- Out of the four steps ,two are most crucial
- To find out outdated and unwanted factors
- Eliminate them
- Thought of creating additional new factors.

New Approach

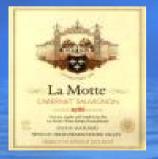
- When we apply the four actions of framework to the strategic canvas ,we get anew look to the industry.
- Let us take the case of Casella Wines which created a wine(yellow tail)by breaking off from tough competition.

New Approach

Creating a Blue Ocean



Premium









Yellow Tail created a Blue Ocean



New Approach Yellow Tail

- Only 2 types initially Chardonnay and Shiraz
- Fruity, soft on palette, sweet-ish great for those who had not drunk wine before
- <u>Same bottle</u> for red and white low logistics costs
- <u>Simple</u> vibrant packaging lower case letters/kangaroo
- Un-intimidating
- They were selling "The essence of a great land ... Australia" –
 i.e. they were not selling the wine
- Australian clothing for the retail staff they enthusiastically promoted a wine they could understand.

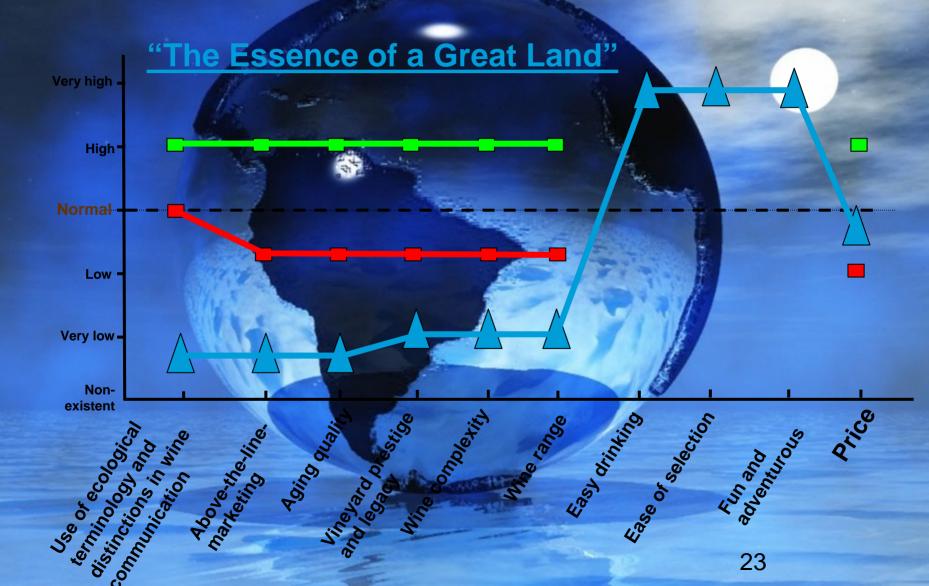
New Approach Yellow Tail Strategy

- <u>Eliminated</u>: Oenological terminology and distinctions, Aging qualities, Above the line marketing
- <u>Reduced</u>: Wine complexity, Wine range, Vineyard prestige
- <u>Raised</u>: Price versus Budget Wines, Simplicity of retail store environment, Enthusiasm of Sales People
- <u>Created</u>: Easy drinking, Ease of selection, Sense of fun and adventure

New Approach

- What is remarkable achievement Casella wine made was that they did not compromise with wine distillers at all.
- They did not snatch any thing from existing market.
- All relevant information and a comparative study of the blue ocean (yellow tail) with that of the other major wines are given in fig.

Yellow Tail Value Curve



New Approach

- The wine market in the US those days was flooded with numerous varieties making the buyer difficult to choose from.
- Even the salesman who manned outside wore funny looking Australian clothing's
- Another factor is simplicity is that both the verities are provided with same bottles.

New Approach

- What made the blue ocean created by Casella Wines was combined effect of following factors.
- Elimination
- Reduce
- Raise
- Create

- Another Example is that Cirque Du Soleil which adopted the Strategy of eliminate -reduce - raise-create grid.
- This grid carried out and shown in figure with necessary details

Eliminate

Star performer Animal Shows Aisle Concession Multiple Arenas

Raise

Unique venue

Reduce Fun & Humor Trill & danger Create Theme & story Refined environment Multiple Productions Artistic music & Dance

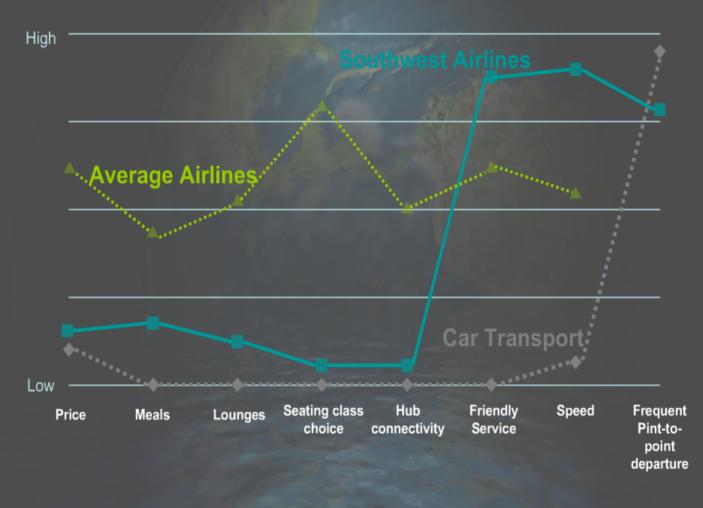
- An effective blue ocean strategy has three complementary qualities.
- Focus
- Divergence
- Compelling tagline

- As a case study ,let us observe the strategic profile of Southwest Airline.
- The airline focused the four action strategy along with three mandatory characteristics
- Southwest Airline was able to achieve a remarkable leap in value with comparatively lesser cost

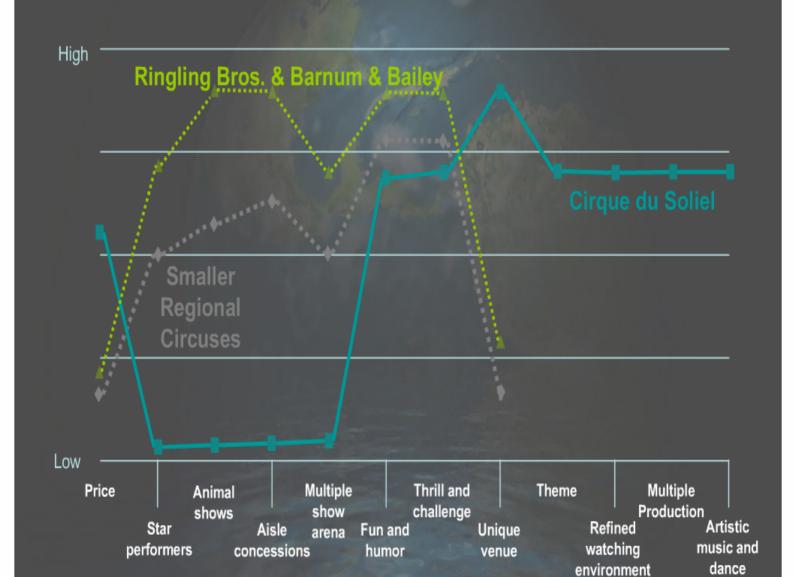
- The value curve of the South West differs drastically from its close competitors in the strategic canvas.
- Focus :Every typical & great strategy has a focus and a company value curve should project it.
- The rival could not cope with such price offering all extra facilities

- Divergence: Southwest made a blue ocean by employing the four action strategy end emerged with divergent formula.
- Southwest pioneered point to point service.
- This divergence was unique to any blue ocean

Strategy Canvas: Southwest Airlines



Strategy Canvas: Cirque du Soleil



- Compelling Tagline :As seen that a forceful tagline was the fundamental part of blue ocean strategy.
- Their speed & point to point service attracted customers

- It is interesting to note that Cirque Du Soleil too met with three criteria focus, divergence, and forceful tagline.
- The profile canvas shows clearly the divergence of Cirque from traditional circus logic

- By contrast Cirque was able to distinctive solely because of their divergence such as theme story, multiple productions, renewed and refined comfort.
- The value curve solves all sorts of questions.
- These three criteria acts as a litmus test for company , if it turns blue it's winner , red looser

- When a company value curve converge with that of its rivals it is sufficient signal that it may caught in a rough whether.
- When a company's value curve on its strategy canvas shows high level of delivery across all factors ,it show its market share and profitability are reflecting investments
- By analyzing companies strategy & value canvas ,it is possible to know how far it is from creating industry demand and catching up the horizon .

Summary

- This chapter lays out analytical tools and frameworks that are put into practise to evolve a successful strategy leading to blue ocean.
- It deals with four factors Ellimination,Reduce,Raise,Create
- Further it also stresses the importance of key factors such as Focus, Divergence, and Compelling Tagline

End of Chapter 2

Analytical Framework & Tools